



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
PERFORMANCE COUNCIL
Thursday, June 17, 2021
8:30 A.M.**

Doubletree by Hilton Miami Airport Hotel &
Convention Center
711 NW 72nd Avenue
Miami, Florida 33126

AGENDA

1. Call to Order and Introductions
2. Approval of Performance Council Meeting Minutes
 - A. September 5, 2019
 - B. October 17, 2019
 - C. December 12, 2019
 - D. February 20, 2020
 - E. April 16, 2020
 - F. June 18, 2020
 - G. August 20, 2020
 - H. October 15, 2020
 - I. December 17, 2020
 - J. April 15, 2021
3. Information – Refugee Employment and Training Program Performance Overview
4. Information - Balanced Score Card Report
5. Information – Wagner Peyser and WIOA Case Closures

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"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



PERFORMANCE COUNCIL

DATE: June 17, 2021 at 8:00AM

AGENDA ITEM NUMBER: 2I

AGENDA ITEM SUBJECT: MEETING MINUTES

April 15, 2021 at 8:00am
Doubletree Miami Airport Hotel –
711 NW 72nd Avenue
Miami, FL 33128

| COMMITTEE MEMBERS IN ATTENDANCE | OTHER ATTENDEES |
|---|------------------------|
| <p>1. Canales, Dequasia 2. Clayton, Lovey 3. Hill-Riggins, Brenda 4. Rod, Denis</p> <p>COMMITTEE MEMBERS NOT IN ATTENDANCE</p> <p>5. Chi, Joe 6. Garza, Maria, Chairwoman 7. Diggs, Bill 8. Huston, Albert 9. Manrique, Carlos 10. Regueiro, Maria (virtual)</p> <p>SFW STAFF Gilbert, David Perrin, Yian</p> | |

Agenda items are displayed in the order they were discussed.

1. Call to Order and Introductions

SFWIB Adult Programs Manager David Gilbert called the meeting to order at 8:46am and asked all those present introduce themselves in the absence of Chairwoman Maria Garza.

2. **Performance Council Meeting Minutes**
- 2.a **Approval of April 20, 2017, June 15, 2017, August 17, 2017, October 19, 2017, December 14, 2017, February 15, 2018, April 19, 2018, June 21, 2018, August 16, 2018, October 18, 2018, December 13, 2018, February 21, 2019, April 18, 2019, June 25, 2019, September 5, 2019, October 17, 2019, December 12, 2019, February 20, 2020, April 16, 2020, June 18, 2020, August 20, 2020, October 15, 2020, December 17, 2020, and February 2021**

Deferred due to lack of quorum

3. **Information- Refugee Employment and Training Program Performance Overview**

Mr. Gilbert introduced the item.

4. **Information– Balanced Scorecard Report**

Mr. Gilbert presented the item.

5. **Information – Consumer Report Card**

Mr. Perrin presented. Mr. Gilbert provided further details.

No further questions or discussions.

6. **Information – Regional Performance Overview**

Mr. Gilbert presented.

There being no further discussions to come before the Council, meeting adjourned at 9:11 am.



SFWIB PERFORMANCE COUNCIL

DATE: 6/17/2021

AGENDA ITEM NUMBER: 3

AGENDA ITEM SUBJECT: REFUGEE EMPLOYMENT AND TRAINING PROGRAM PERFORMANCE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **IMPROVE SERVICES FOR INDIVIDUALS W/ BARRIERS**

STRATEGIC PROJECT: **Improve employment outcomes**

BACKGROUND:

The South Florida Workforce Investment Board's contract with the Department of Children and Family Services (DCF) requires 287 monthly placements for an annual goal of 3,444. The Refugee Employment and Training (RET) Program Balanced Scorecard measures the performance of Workforce Development Area (WDA) 23 service providers. The Year-to-Date (YTD) summary for program year 2020-2021 is for October 1, 2020 through May 31, 2021 of the new contract period.

The WDA 23 RET Balanced Scorecard Report shows a total of 2,296 actual Direct Job Placement (DJP), which is 80.92% of the maximum standard.

None of the six RET services providers achieved or exceeded their maximum YTD job placement standard. However, five of the six service providers achieved the minimum YTD standard.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Refugee Balanced Scorecard Report

Report Date: 10/1/2020 To 05/31/2021

| Employment | | | | | | |
|---------------------|------------------|---------------|------------------|----------------|-------------------|-------------------------|
| Location | Maximum Standard | | Minimum Standard | | Actual Placements | Actual Vs. Maximum Goal |
| | Standard | % | Standard | % | | |
| AMO | 448 | 81.25% | 264 | 137.88% | 364 | -84 |
| Arbor E&T, LLC | 224 | 96.43% | 128 | 168.75% | 216 | -8 |
| CANC | 216 | 75.46% | 128 | 127.34% | 163 | -53 |
| Community Coalition | 192 | 40.10% | 112 | 68.75% | 77 | -115 |
| Lutheran Services | 552 | 99.82% | 320 | 172.19% | 551 | -1 |
| Youth Co-Op | 664 | 73.34% | 384 | 126.82% | 487 | -177 |
| Region | 2,296 | 80.92% | 1,336 | 139.07% | 1,858 | -438 |

ND = No data

NA = Region performance not applicable for this measure



SFWIB PERFORMANCE COUNCIL

DATE: 6/17/2021

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD REPORT

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Conduct an analysis of Career Centers**

BACKGROUND:

The Balanced Scorecard Report measures the performance of the Workforce Development Area (WDA) 23 service providers Direct Job Placements (DJP) and the overall total number of placements. The Balanced Scorecard Year-to-Date (YTD) summary for Program Year (PY) 2020-2021 is from July 1, 2020 through May 31, 2021.

The WDA 23 Balanced Scorecard Report shows a total of 2,008 direct job placements with an average wage rate of \$12.26.

The following breakdown highlights the three CareerSource centers achieving most DJP:

1. Homestead center - 421
2. West Dade center - 277
3. Northside center - 261

The following is the breakdown of the CareerSource centers with highest average starting wage rate:

1. Florida Keys centers - \$17.15
2. Northside center - \$13.78
3. Hialeah Downtown center - \$13.67

The attached report displays the aforementioned CareerSource centers performance details for the current program year.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CSSF Balanced Scorecard Report

Report Date: 7/1/2020 To 5/31/2020

| Location | Total DJP's | Average Wage |
|--------------------------|--------------|----------------|
| Hialeah Downtown Center | 238 | \$13.19 |
| North Miami Beach Center | 156 | \$12.56 |
| Northside Center | 261 | \$13.78 |
| Carol City Center | 128 | \$11.35 |
| Florida Keys Center | 46 | \$17.15 |
| Opa Locka Center | 57 | \$12.24 |
| Homestead Center | 462 | \$10.11 |
| Little Havana Center | 189 | \$11.98 |
| Perrine Center | 194 | \$12.40 |
| West Dade Center | 277 | \$12.40 |
| Total | 2,008 | \$12.26 |

ND = No Data

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SFWIB PERFORMANCE COUNCIL

DATE: 6/17/2021

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: WAGNER PEYSER AND WIOA CASE CLOSURES

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

On January 14, 2021, South Florida Workforce Investment Board (SFWIB) staff received a copy of the compliance report for a review that was conducted by the U.S. Department of Labor (USDOL) on November 16-20, 2020. The USDOL recommended the Florida Department of Economic Opportunity (DEO) work with the Local Workforce Development Boards (LWDBs) to establish a process to close and exit all Workforce Innovation and Opportunity Act (WIOA) Adults, Dislocated Worker, Youth and Wagner Peyser (WP) cases not receiving services for the past ninety (90) days. The DEO requested the LWDB ensure that all cases are closed and/or exited April 1, 2021 through June 30, 2021.

SFWIB staff worked with the CareerSource center operators and youth service providers to identify and close a total of 27,035 cases, as detailed in the chart below:

| Cases Existed Between 04/01/21 through 06/30/21 | |
|---|---------------|
| Program | Cases |
| WIOA Adults and Dislocated Worker | 19,512 |
| WIOA Youth | 4,841 |
| Wagner Peyser (WP) | 2,682 |
| Total: | 27,035 |

To ensure compliance with the WIOA performance standards, the SFWIB created the Performance Indicator Tool (PIT) for WIOA Adult, Dislocated Workers, Youth, and WP programs. The PIT will forecast future WIOA exits and improve follow-up services. In addition, the tool will provide staff with a more efficient follow-up process by identifying participants currently employed and achieving performance, as well as, allowing sufficient time to focus on participants that need to be reengaged in order to meet or achieve performance.

The WIOA performance indicators are detailed below:

- Employed in the 2nd and 4th quarter after exit
- Median earnings in the 2nd quarter after exit
- Credential attainment

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT